### Greater Manchester Experience

# Putting Highways at the Centre of Council Development

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#### Proposed Greater Manchester Permit Scheme

- A Joint Scheme Spring 2012
- 10 new permit Authorities
- Central administration via a Collaborative Service Centre
- Single register push communications
- Cross boundary co-ordination and shared resources
- Administered by Transport for Greater Manchester (TfGM)
- 250,000 permits

- 26% saving on administration £1.3m
- Administration no more that 12% of fee revenue
- Major works 44 per cent speed reduction, area of influence 863 metres
- Benefit to cost ratio (BCR) of 12.2

#### Why a Permit Scheme

- An improvement in roadwork co-ordination
- Less disruption and congestion
- Provides Districts with more control over activities on their network
- Reduce roadworks by 5% to 10% (volume, duration, size)
- Fee income to resource more Utility co-ordination
- Efficiency savings through collaborative working
- Improved communication with stakeholders and the public
- A single register of activities
- A single point of contact for promoters
- Economic benefits

## Catalyst for change

- The impact of Permits led to a consideration of a range of elements
  - Asset management
  - Traffic management
  - Network Management
  - Highway Maintenance
  - NSG/ASD
  - Stakeholders
  - Partners
  - Administration
  - Economic drivers

#### Created a long term development plan

- Permits are a first phase
  - Quality control coring (Go live in Oct 2010)
  - Quality control inspections
  - Licensing skips
  - Gritting shared delivery
  - Abnormal loads commercial service
  - Fixed Penalty Notices and debt management
  - Road Traffic Incidents insurance
  - Shared procurement 10 councils and HA
  - IT shared service

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### Delivering a range of benefits

- Behavioural change reinstatement quality
- Long term cost reductions maintenance budget
- Short term cost reductions sub regional procurement
- Stakeholder engagement Bus operations, Chambers of Commerce, Football Clubs, HA (Permit diversions)
- Public engagement pre works notification, phone apps, journey reminders
- Administration savings Highways and Utility both benefit along with controlled debt management
- Enhanced IT systems reduced spend

# Highways at the centre of council development

- What other service?
  - Impacts on everyone's daily lives
  - Affects all of the public and businesses
  - Drives economic development
  - Can respond positively to the current climate
  - Delivers efficiency whilst improving service
  - Improves dialogue with partners and neighbours

#### End

#### Thank You