



# Phil Cameron & Anita Solanki Co Chairs Performance Working Group

## Fact or Fiction?





- Why Measure Performance?
- The Right Measures!
- What about Scotland?
- Summary



# WHY MEASURE PERFORMANCE?



- Brilliant sportsmen!
- Alleged rumours
- Assumptions made
- Sponsors lost
- JT lost captaincy
- Fact or fiction?





- Legislation is implemented based on fact, not assumptions
- Create a scorecard for Works promoters to:-
  - Benchmark Performance
  - Identify Strengths and Weaknesses
  - Monitor trends overall
  - Robust evidence for policy making or intervention
- Occupancy
- Coordination and Noticing Quality
- Reinstatement
- Safety



# THE RIGHT MEASURES!



## Quarterly Network Management Scorecard 2011

		Occupancy							Co-ordination					Inspections		Reinstatement		Safety			
		TR 1	TR 2	TR 3	TR 4	TR 5	TR 6	TR 7	TR 8	TR 9	TR 10	TR 11	TR 12	TR 13	TR 14	TR 15	TR 16	TR 17	TR 18	TR 19	
Works Types		Works phases started	Works phases completed	Days of occupancy	Ave duration of completed works phases	Works phases completed after reasonable period	Phases Completed involving overrun	No of phase 1 registrations	No of phase 1 permanent reins	Incorrectly timed notices	FPW's given	FPW's paid	FPW's Withdrawn	Early Start Agreements	No of agreed sample inspections	No. of sample inspections chargeable	No of sample Cat B & C inspections	No of sample Cat B & C failures	No of sample Cat A inspections	No of sample Cat A failures	
Works Promoters	Emergency																				
	Urgent																				
	Minor																				
	Standard																				
	Major																				
TOTAL																					
Utilities	Emergency																				
	Urgent																				
	Minor																				
	Standard																				
	Major																				
TOTAL																					
Highways	Emergency																				
	Urgent																				
	Minor																				
	Standard																				
	Major																				
TOTAL																					



TPI 1  
Works Phases  
Started

TPI 2  
Works Phases  
Completed

TPI 3  
Days of Occupancy

TPI 4  
Ave Duration of  
Completed Works  
Phases

## OCCUPANCY

Minimise Congestion & Disruption



TPI 5  
Works Phases  
Completed after  
Reasonable Period

TPI 6  
Phases Completed  
Involving Overrun

TPI 7  
No of Phase 1  
Registrations

TPI 8  
No of Phase 1  
Permanent Reins





**COORDINATION**  
Minimise Congestion & Disruption

TPI 9  
Incorrectly Timed  
Notices



TPI 11  
FPN's Paid

TPI 10  
FPN's Given

TPI 12  
FPN's Withdrawn

TPI 13  
Early Start  
Agreements



## INSPECTIONS

Minimise Congestion & Disruption

TPI 14  
No of Agreed Sample  
Inspections



TPI 15  
No of Sample  
Inspections  
Chargeable



**REINSTATEMENT**  
Minimise Congestion & Disruption

TPI 16  
No of Sample Cat B & C  
Inspections



TPI 17  
No of Sample Cat B & C  
Failures



**SAFETY**  
Minimise Congestion & Disruption

TPI 18  
No of Sample Cat A  
Inspections



TPI 19  
No of Sample Cat A  
Failures



# WHAT ABOUT SCOTLAND?



- Recognise Scotland has a robust process
- Consideration to Scottish Measures as part of our Scorecard taken and included in some areas
- Advantage for Scotland to have one system rather than mainstream 5 in England & Wales
- A Street Works Commissioner to oversee and manage performance
- We still need to share ideas on reporting and benefits of analysing the data for meaningful purpose for all stakeholders



# Summary

- Performance Measures are required to manage our Network
- Performance Measures are required to manage Occupancy, Coordination and Noticing Quality, Reinstatement and Safety
- Required by DfT to make informed decisions and monitor trends
- Lets get the right data
- Knowledge is at our finger tips through ETON



“Making the simple complicated is commonplace; making the complicated simple, awesomely simple, that's creativity”.

Charles Mingus





# Thank You for Listening



Thank You to EDG Group for their support